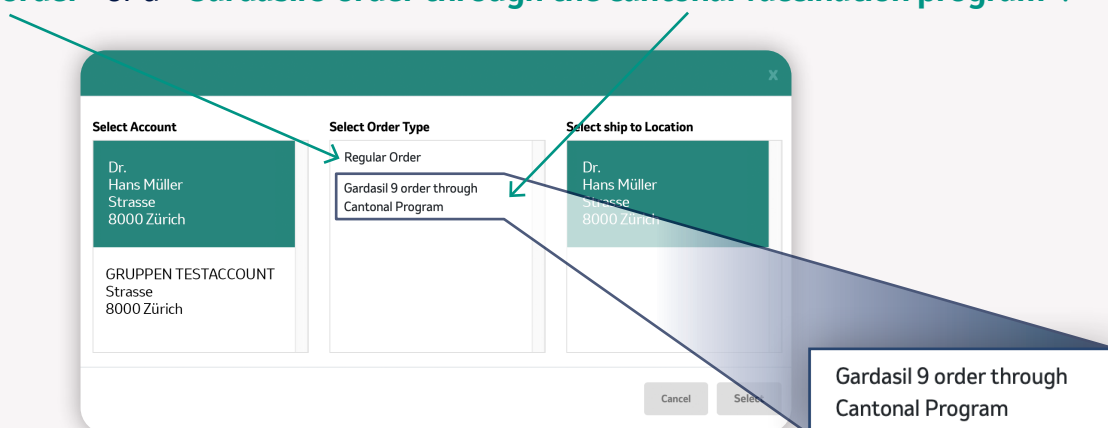


Orders through the cantonal HPV vaccination program in the msdorders.ch online store

Questions and answers



After logging in you will see a pop-up window, where you can choose whether you would like to place a «**Regular order**» or a «**Gardasil9 order through the cantonal vaccination program**».



► Is «**Gardasil9 through the cantonal program**» not showing up under order type?

Please contact MSD customer service:

Monday to Friday 08:30 a.m. – 12:00 p.m./1:00 p.m. – 4:30 p.m.

Telephone: 058 618 38 38, E-mail: msd.kundendienst@msd.com

Customer service will explain where everything is located and let you know what to do.

► Is «**Gardasil9 through the cantonal program**» showing up under order type?

Choose it under order type to order Gardasil9.

Important note: It is necessary for you to select this order type if you would like to order Gardasil9 through the cantonal vaccination program. Otherwise, the canton will not assume the costs.

► Would you like to order additional MSD vaccines or medicines at the same time?

After completing your Gardasil9 order, click on

[Entdecken Sie die Produkte im Webshop →](#)

You will return to the **pop-up** window



Choose the «**Regular order**» order type to order any of the other MSD vaccines or medicines.



MSD Merck Sharp & Dohme AG
Werftstrasse 4, CH-6005 Lucerne
T +41 58 618 30 30, F +41 58 618 30 40
msd.ch

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